
Meeting	Health & Adult Social Care Policy & Scrutiny Committee
Date	21 January 2020
Present	Councillors Doughty (Chair), Cullwick (Vice-Chair), Pearson, Waudby, Kilbane, K Taylor (substitute for Cllr Perrett) and Melly
Apologies	Councillor Perrett

52. Declarations of Interest

Members were asked to declare, at this point in the meeting, any personal interests not included on the Register of Interests or any prejudicial or discloseable pecuniary interest that they might have in respect of the business on the agenda.

Councillor Melly declared a personal non prejudicial interest in agenda item 5 (Multiple Complex Needs Network Update) in that she was involved in Food not Bombs.

Later in the meeting, Councillor Waudby declared a personal, non-prejudicial interest in agenda item 4, (Healthwatch York: Performance Monitoring/Six Monthly Review) in that her sister in-law worked for Healthwatch York.

There were no further declarations of interest.

53. Minutes

Resolved: That the minutes of the previous meeting of this Committee held on 17 December 2019 be approved as a correct record and then signed by the Chair.

The Chair took this opportunity to inform the Committee that the Older Persons Accommodation update report would now be considered at the 18 February meeting and the proposed options at Oakhaven would be considered at the 19 March meeting.

The Chair also read out a statement regarding the Schoen Clinic. Members were informed that in January 2019 the Schoen Clinic took over operations at The Retreat for its two

impatient eating disorder services and dissociative identity disorder service. Members noted that they were proposing to build a new 46 bed modern facility and transfer current services to treat patients suffering with complex diagnoses of eating and personality disorders.

54. Public Participation

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

55. Healthwatch York: Performance Monitoring / Six Monthly Review

Members considered a report that highlighted Healthwatch York's performance monitoring and their six monthly review process, which was to:

- Review the achievements of the Service in delivering the agreed outcomes.
- Consider how the Service might be developed going forward.
- Identify how beneficiary needs were being delivered.
- Establish that the Service was being managed in accordance with the Agreement.

The Manager of Healthwatch York provided an update and she made reference to the new sections within the report:

- Responses received from statutory organisations
- Personal impact stories
- Media communication, engagement and reach

Members noted that:

- Community engagement activities would continue and discussions would take place over the next year to discover what communities thought about health and social care services.
- Work would continue to ensure good access to services for deaf people.
- Discussions would take place with NHS England regarding the recent changes made to the online search facility used to locate an available NHS dentist.

In answer to Members questions, Healthwatch York confirmed they:

- had received an official confirmation that their contract would extend for a further 2 years.
- would hold further conversations and challenge the organisations that were not engaging or responding to their recommended actions.
- would continue to support and develop their volunteers and would always welcome any additional volunteers.
- had not identified any specific GP practices where there was a recurring theme of complaints but that a richer picture could be produced if all partner organisations shared their complaints data.
- would continue to work with and strengthen relationships and partnerships with organisations within Health and Social Care and would engage with the Clinical Commissioning Group to improve a process of sharing information with GP services.
- would continue to generate a mechanism that would ensure a joint response was provided to recommended actions that crossed a number of service providers.
- passed all compliments received to the relevant service provider.
- had an ongoing working relationship with York College.
- had access to a market stall every Tuesday to engage with residents of York.

Following further discussion around access to GP services, Members were informed that NHS England had recently published national data which indicated that generally satisfaction with GP surgeries was good in most places.

The Director of Public Health gave an update on smoking cessation where Members noted that a new holistic approach to deliver this service was introduced in 2016 and she suggested that the Committee may want to scrutinise the performance of this service.

Members were also informed that the Healthy Weight Steering Group brought partners together to focus on ensuring better communication and shared pathways for residents. Members noted that this service should be scrutinised at a later date to allow the new citywide healthy weight strategy to be embedded.

Members congratulated the Manager for the extension to their contract and thanked all the staff and volunteers for delivering an exceptional service.

Resolved: That the update be noted.

Reason: To keep the Committee updated on going work.

56. Multiple Complex Needs Network Update

Members considered a report that updated them on The York Multiple Complex Needs (MCN) network.

Officers from Healthwatch York were in attendance to provide the update and Members noted that the MCN network had been meeting for just over a year and a half, bringing together people with lived experience, frontline workers and strategic leads to think collectively about how they could work better together to support people with complex needs. Members were informed of the ongoing coordination of the network and the surrounding programmes of work. Officers also highlighted the recommendations within the report and in answer to Members questions it was confirmed that:

- The current contract was being reviewed and it would be clarified by the end of March 2020 if funding had been secured for a further 2 years.
- The Mental Health Partnership involved various public sector statutory bodies who were meeting to progress the complex processes.
- The outcomes from the research and evidence gathered was now ready to share with the network to create tangible results.
- The network brought together professionals from across the sector, who would not necessarily work together, to influence decisions that would have a positive impact on the people it was intending to help.

Following further discussions, Members thanked officers for their work and agreed that working collectively would generate systematic change and they hoped funding would be secured for a further 2 years.

Resolved: That the update be noted.

Reason: To keep the Committee updated on going work.

57. Work Plan

The Committee considered its draft work plan for the municipal year 2019/20.

The Director of Public Health suggested that the Committee may want to scrutinise:

- the performance and effectiveness of City of York Council's public health services.
- the primary care provision for rough sleepers and individuals staying in hostels or temporary accommodation.

Following discussion, Members agreed to update the work plan with the following:

Tuesday 18 February 2020

- Lowfields Older Person Accommodation

19 March 2020

- Oakhaven options appraisal
- An overview report highlighting the public health services provided by the Council.
- A comprehensive update report on smoking cessation.

Resolved: That the work plan be approved, subject to the above amendments/additions.

Reason: To keep the Committee's work plan updated.

Cllr Doughty, Chair

[The meeting started at 5.30pm and finished at 7.20pm].